

Principles and Practice for Pharmacy Support Staff



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Subject Area	Pharmacy
Course Type	Adult
Study Level	Level 2
Delivery Mode	Part-time
Duration	15 Months
Start Date	September 2025
Course Code	PA000455

Course Summary

If you are enthusiastic about a career in the pharmaceutical sector and are a non-qualified Pharmacy or Dispensing Assistant working in a pharmacy environment, this is the ideal course for you.

The course is undertaken via blended learning.

Pharmacy Support Staff play a key role in supporting the work of pharmacy professionals, such as the Pharmacy Technician and Pharmacist, in providing safe and effective pharmacy services. The actual work setting will determine the work activity that the Pharmacy Support Staff undertakes.

This 18-month course is designed to provide the skills and knowledge required to become competent in supporting individuals in the Pharmacy sector, as part of the wider healthcare team. The units covered will depend on the role you are undertaking in the workplace.

Modules

- Person-centred Care and Communication
- Principles of Health and Safety for Pharmacy Support Staff
- Effective Teamwork within Pharmacy Services
- Personal Development for Pharmacy Support Staff
- Dispensing and Supply of Prescribed Medicines and Medicinal Products
- Managing Pharmaceutical Stock
- Principles of Safe Preparation and Manufacturing of Medicines and Pharmaceutical Products
- Selling Over the Counter Medicines and Medicinal Products

Entry Requirements

There are no formal entry requirements for this course. However, you must be working for a UK-registered pharmacist in a pharmacy to undertake this course. These are the requirements of the Pharmacy Regulator. You will also be required to have a PC with access to the internet in the workplace.

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